

R10-17 INFORMATION TO CUSTOMERS

(a) Information as to Service and Rates. - A utility shall, when accepting application for sewer service, give full information to the applicant concerning type of service to be rendered and rates which will be applicable.

(b) Posting of Rates, Rules and Regulations. - Every utility shall provide in its business office, near the cashier's window, where it may be available to the public the following:

(1) A copy of the rates, rules and regulations of the utility applicable to the territory served from that office.

(2) A copy of these rules and regulations.

(NCUC Docket No. S-100, Sub 1, 8/23/67.)